



Transfer Station Access Card System – Frequently Asked Questions

We have been receiving many questions about the Transfer Station scannable access card system that comes into effect July 1, 2021.

Here, we'll address some of the most common inquiries.

RESIDENTIAL FAQ:

Residents make up 80 per cent of our Transfer Station users, with the other 20 per cent being a combination of commercial and agricultural users.

What type of Transfer Station pass will I have?

- All residential property owners will be issued a credit-card-sized access card. Each residential property and agricultural property with a dwelling will receive one residential access card that is electronically linked to their property roll number, property type, address, and names of property owners.

What if I own multiple properties? Will I get a card for each roll?

- No. If you are a multiple roll holder, all the roll numbers will be listed on one card.

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How many scans do I get?

- As many as you need. The new system allows you to drop off up to 10 bags of residential household garbage per visit without charge and does not limit the number of visits you can make to the Transfer Station.
- Some items and mixed and larger loads (such as truckloads or trailer loads) carry an additional charge. Please see our Resident Fee Schedule In By-Law 05-21 (found on our Municipal By-Laws and Policies webpage) for more information.

That means I no longer have to pay for punch cards?

- Correct.

What do I do when I get to the Transfer Station?

- Simply present your card to the attendant for scanning, then go about your regular business.

What should I do with my old punch cards?

- Dispose of them. They no longer have any value since the new scan card allows you to drop off up to 10 bags of household garbage per visit for no charge and you are not limited to the number of visits you can make.
- If you really want, you can keep your old punch cards as souvenirs!

Can I buy additional cards?

- In some scenarios, yes, but these possible scenarios are too numerous to list here. Please see section 6 of By-Law 05-21 for more information (found on our Municipal By-Laws and Policies webpage) and give us a call if you have any questions.

What if I lose my card?

- Call the Administration Office at 204-345-2619 and we'll issue you a replacement. Replacement cards are \$20.

I am a non-resident but I use the RM's Transfer Stations. Can I keep doing that?

- Yes, but you won't get a card and you will pay non-resident fees. Please see our fee schedule in By-Law 05-21.

Can other people staying in my home use my card, such as my children, sub-letters, or house-

sitters?

- Yes, that is fine. Any member of your household can use it.

Are you tracking usage?

- Yes, usage is tracked, which will allow us to determine how much each type of cardholder is using the Transfer Station and how much waste they are dropping off. Collecting this data will give us the capability to adjust fees in the future based on statistical trends.

I've picked up used items from the Transfer Station before, or have dropped off used items that are still good so other people can pick them up. Can I keep doing that?

- No, this will no longer be permitted. Everything brought to our Transfer Stations will either be disposed of or recycled.
- If you want to get rid of items that are still good or think someone might enjoy using, please donate them, have a garage sale, or sell them on Facebook Marketplace or Kijiji.

I have another question not answered here. Who should I call?

- Please call the RM Administration Office at 204-345-2619.

COMMERCIAL FAQ:

Commercial and agricultural users make up 20 per cent of our Transfer Station users, but are responsible for dropping off about 80 per cent of the total waste collected at Transfer Stations.

I am a business owner. What type of Transfer Station access card will I have?

- All commercial property owners will be issued a credit-card-sized access card. Each commercial access card is electronically linked to your property roll number, property type, address, and names of property owners.
- This card permits the disposal of waste and fees as per the Agricultural/Commercial fee schedule in By-Law 05-21 (found on our Municipal By-Laws and Policies webpage.)

I am a business owner in the RM but I also have a residential property in the RM. Will I get a residential card too?

- Yes, you will.

How many scans do I get?

- As many as you need.

Can I buy supplementary cards?

- Yes. Supplementary cards are \$20 and can be purchased at the RM Administrative Office.
- They will all be linked to the same account.

Can my employees use my card?

- Yes. The card is linked to your business.

What if I lose my card?

- Call the RM Administration Office at 204-345-2619 and we'll issue you a replacement. Replacement cards are \$20.

I have another question not answered here. Who should I call?

- Please call the RM Administration Office at 204-345-2619.

AGRICULTURAL FAQ:

Commercial and agricultural users make up 20 per cent of our Transfer Station users, but are responsible for dropping off about 80 per cent of the total waste collected at Transfer Stations.

I own an agricultural property and am a resident as per my zoning. What type of Transfer Station access card will I have?

- In this case, you will receive one residential credit-card-sized access card that is electronically linked to your property roll number, property type, address, and names of property owners.
- This card permits the disposal of waste and fees as per the Resident Fee Schedule in By-Law 05-21 (found on our Municipal By-Laws and Policies webpage).

I have an agricultural property/agricultural properties but my residence is not on those property/properties. What type of Transfer Station access card will I have?

- In this case, you will receive one commercial/agricultural credit-card-sized access card with all of your agricultural roll numbers linked to the card.
- This card permits the disposal of waste and fees as per the Agricultural/Commercial Fee Schedule in By-Law 05-21 (found on our Municipal By-Laws and Policies webpage).

How many scans do I get?

- As many as you need.

Can I buy supplementary cards?

- In some scenarios, yes, but these possible scenarios are too numerous to list here. Please see section 6 of By-Law 05-21 for more information (found on our Municipal By-Laws and Policies webpage) and give us a call if you have any questions.

What if I lose my card?

- Call the Administration Office at 204-345-2619 and we'll issue you a replacement. Replacement cards are \$20.

I have another question not answered here. Who should I call?

- Please call the RM Administration Office at 204-345-2619.